Making **safer**, **healthier**, **happier** homes

Our living conditions can dramatically affect our safety, health & wellbeing.
Several indoor environmental risks can have a huge impact on our physical and mental health:

Damp & mould leads to increased infections, respiratory problems, allergies, skin problems, and mental health issues.

Poor indoor air quality & ventilation can lead to asthma, heart disease, CNS damage, inflammation, and reduced cognition.

Carbon monoxide is lethal at high levels but can often be undetected at low levels causing long-term physical and mental health problems.

Excessively **cold homes**, often as a result of fuel poverty, cause more than 10,000 excess winter deaths every year*.

Without proper **fire safety protection** our risk of injury or death from a fire dramatically increases.

*Based on figures from the World Health Organisation

The HomeLINK platform by Aico helps to solve these problems.

As a result, lives have already been saved and improved across the UK.

" We received a CO alarm event notification followed by an alert that the alarm had been removed. We dispatched an engineer who immediately disconnected the cooker and reported the worst recorded level of CO he had seen in his career. It is extremely lucky no one died as a result."

Peter Chapman
Project Manager (Fire Safety) Barnet Homes

" I like looking at the CO_2 sensor for the living room - to know if there is too much dust pollution so I know to open the window and can see it go down."

Resident of Poplar HARCA

" Stirling Council are using this opportunity to empower our customers because that is vital; the HomeLINK App will give us the ability to share information with you and give you the power to use that data."

Alexa Scrivener
Transformation Lead, Stirling Council

Your home may be fitted with the following cutting edge devices:

Fire and Carbon Monoxide (CO) Alarms

Your home should be fitted with smoke and heat alarms to protect you and your family from fire-related incidents. You may also have carbon monoxide alarms that will alert you if there are dangerous levels of CO present – a poisonous gas that is colourless, odourless and tasteless, and can kill very quickly.

Environmental Sensors

These clever devices will measure the indoor environmental conditions of your home to determine if there is a risk of conditions such as condensation, damp and mould.

Gateway

The Gateway will collect information from your alarms and environmental sensors to provide you and your landlord with insights that will help to keep your home healthy and safe.

What's the catch?
There is no catch...

Your housing provider is required to make sure your home is healthy and safe. This technology helps your landlord to do so, as well as being more efficient in checking that alarm systems are working as they should be, and other ongoing maintenance duties.

Your landlord will be able to determine problematic conditions early, such as if your fire and carbon monoxide alarms fail, if there is inadequate ventilation, if your home needs an energy efficiency upgrade, or if there is risk of damp and mould.

They will then be able to carry out repairs to ensure you and your family continue to live in safe and healthy conditions.
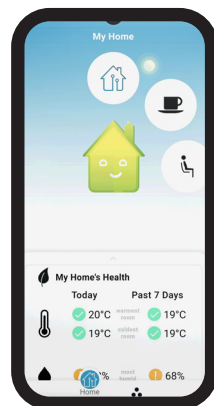
Open your phone camera and hover

The **Resident** App
How to get it:

The app will provide you with insights and recommendations giving you peace of mind that your home is free from indoor environmental risks and is a healthy and safe place for you to live.

1. Provide your email address to your landlord.

2. You will be sent an invitation via email with instructions to download the app using the App Store (iPhone) or Google Play (Android)

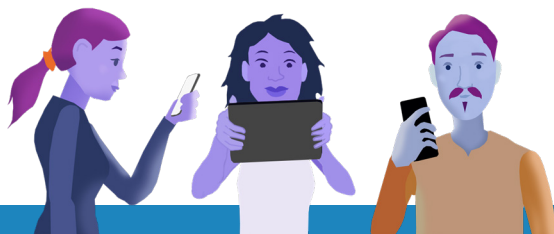**Download on the App Store** | **GET IT ON Google Play** | **HomeLINK Resident App** IoT Home Health and Safety

3. Once installed, you will be prompted to enter your email address and your postcode, which must match the details your landlord used

4. Enter the verification code which will be sent to your registered email address.

5. Follow the tutorial to learn more about the app's features.

"My house icon, at the top of the home screen, is green and it is animated. I like that the colour green shows everything is good and the capitals 'HAPPY' make me feel happy and proud."
Focus Group Participant, England

Frequently asked **questions:**

How much will it cost?

The product and service is **completely free to use** for residents.

Many of the devices are battery-powered but the Gateway requires a small amount of electricity to run. This is approximately £4.00* per year on average.

What data is collected and what is it used for?

Simple data points like alarm activation, system faults, temperature, humidity and carbon dioxide are gathered. We analyse this data to provide insights around potential risks such as:

Damp & mould

Ventilation

Fire safety

CO safety

Indoor air quality

Watch our segment on BBC Morning Live

The HomeLINK Platform has featured on a recent episode of BBC Morning Live. Scan the QR code to find out how other residents are using the technology to make their homes safer and healthier.

Open your phone camera and hover

*Based on electricity costs on 01.01.2023

If you would like to know more about the HomeLINK platform, please visit our website: **www.aico.co.uk/smart-home** or scan the QR code.

Open your phone camera and hover

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