SmartLINK® Gateway Pricing

an Êi Company

SmartLINK Gateway

Aico's Ei1000G SmartLINK Gateway is an innovative and award-winning product that uses Aico's SmartLINK technology to bring together data from all SmartLINK-enabled Fire and CO alarms in a property in a simple, online dashboard format – so viewing and managing them is easier and more effective.

The system also makes alarm maintenance, repair and replacement more efficient by creating alerts for maintenance and fault events
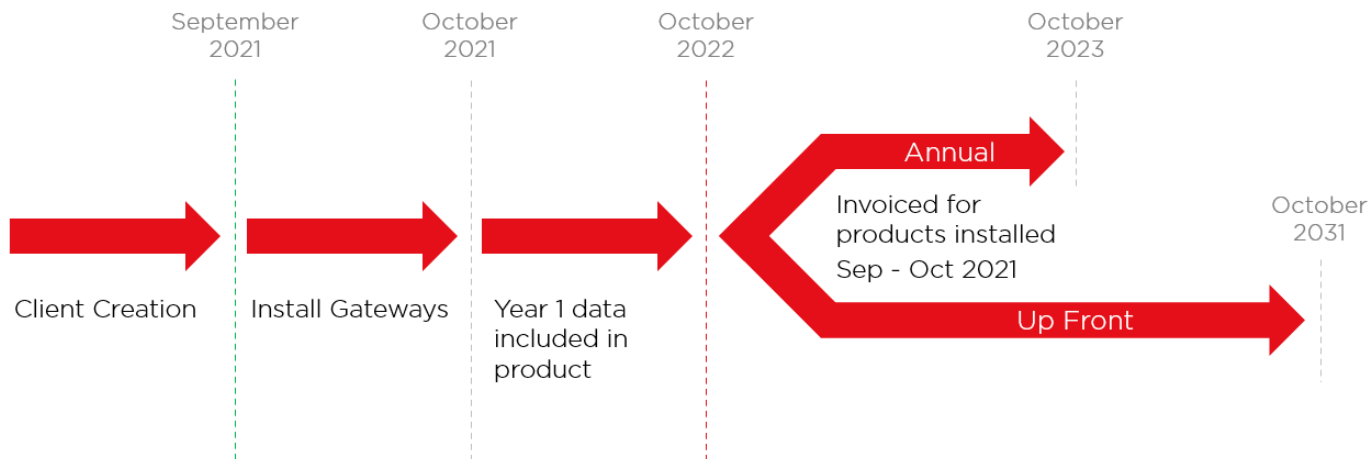
Pricing

As of 1st July 2021 all SmartLINK Gateways come with the initial 12 months data and software subscription built-in to the purchase cost of the product.

This first 12 month period commences from date of activation of the product. Additional data and software can be purchased as below:

		Ei1000G
Hardware	Hardware with Year 1 Data & Software Built In	£173.25
	Year 1 - Included In Product	£0.00
Data & Software	Post Year 1 - Annual Subscription	£8.00
	Post Year 1 - Up Front Purchase (covering 9 Years)	£60.00

Pricing Examples

The below diagram gives an overview of the timeframes relating to initial product installation activating the built-in Year 1 data and software plus the subsequent options for purchase of additional data and software.

FAQs

How are the data and software costs allocated?
The data and software costs are for each individual Gateway

What services do the data and subscription costs cover?
The data and subscription costs cover a number of services including the data connectivity from the Gateway to the Dashboard, data reporting and additional features of the Dashboard with unlimited users, configurable text and email notifications

Can additional data and software be purchased before it is due at the end of Year 1 of the product being installed?
Yes, additional data and software can be purchased prior to the end of Year 1 of the product being installed. These advance licences will be allocated to the users Client Account and automatically allocated as individual products data and software renewal dates become due

Can Gateways be deactivated so they do not incur subsequent data and software costs?
Yes, users will be able to deactivate Gateways. This functionality will be pushed out as an update to the Dashboard

Can data and software purchased for one Gateway be transferred to another Gateway?
No, data and software is non-transferable

What data and software costs are there for Gateways purchased prior to 1st July 2021?

None. The new data and software pricing structure is applicable to Gateways purchased from Aico from 1st July 2021 onwards

When does the Year 1 data and software period built into the Gateway start and how is it activated?

The Year 1 data and software starts from the installation date of the Gateway. Activation is automatic following installation of the Gateway using the SmartLINK App. The data and software renewal date is the end of the month one year after the installation date

What do I need to install SmartLINK Gateways?

A Client Account and the SmartLINK App – the Client Account is used to access the Dashboard and can be used to create other users, the SmartLINK App is used to scan and code products together and upload to the Dashboard