



HomeLINK[®] Environmental Sensor & Gateway Pricing

Environmental Sensors & Gateway

HomeLINK Environmental Sensors have been designed to create better maintained, healthier and energy efficient homes. Through monitoring temperature, humidity and Carbon Dioxide (CO₂), actionable insights into conditions such as mould risk, energy efficiency, ventilation, excess cold and heat and indoor air quality can be provided.

The Environmental Sensors connect with Aico's Ei1000G SmartLINK Gateway; an innovative and award-winning product which also provides data from Fire and Carbon Monoxide alarm systems in real-time.



Pricing

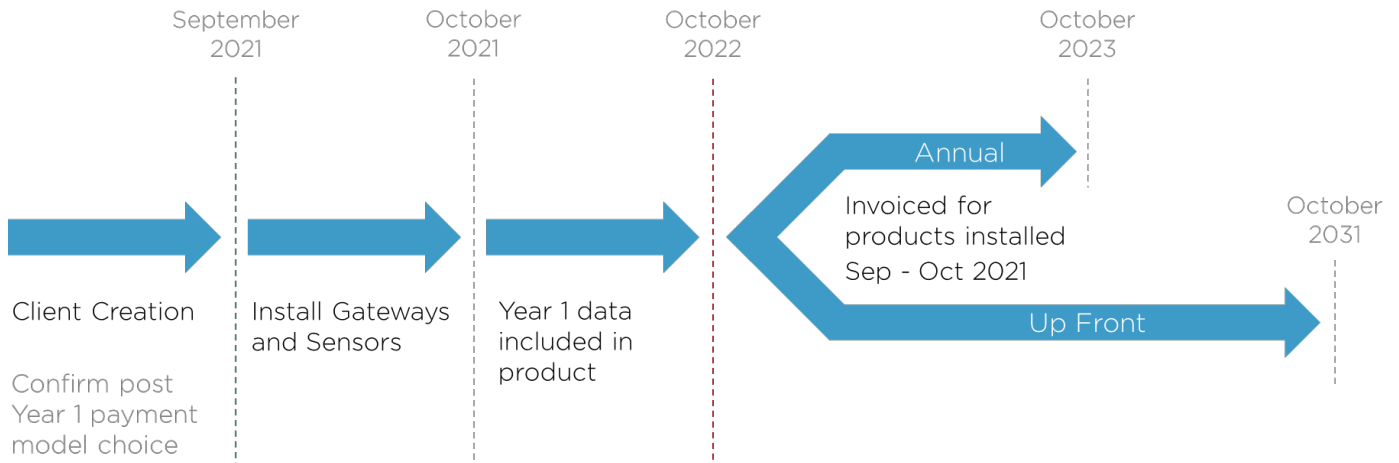
As of 1st July 2021 all HomeLINK Environmental Sensors and SmartLINK Gateways come with the initial 12 months data and software subscription built-in to the purchase cost of the product. This first 12 month period commences from date of activation of the product.

Additional data and software can be purchased as below:

		Ei1000G	Ei1020	Ei1025
Hardware	Hardware with Year 1 Data & Software Built In	£165.00	£75.00	£116.67
Data & Software	Year 1 - Included In Product	£0.00	£0.00	£0.00
	Post Year 1 - Annual Subscription	£8.00	£5.50	£5.50
	Post Year 1 - Up Front Purchase (covering 9 Years)	£60.00	£40.00	£40.00

Pricing Examples

The below diagram gives an overview of the timeframes relating to initial product installation activating the built-in Year 1 data and software plus the subsequent options for purchase of additional data and software.



FAQs

[How are the data and software costs allocated, is it by product or system?](#)

The data and software costs are by individual product. This gives flexibility and control for the user for different system sizes that contain varying numbers of products

[What services do the data and subscription costs cover?](#)

The data and subscription costs cover a number of services including the data connectivity from the products to the HomeLINK Dashboard, the in-depth actionable insights from Environmental Sensors, data reporting and additional features of the HomeLINK Dashboard with unlimited users, configurable text and email notifications and the dedicated Resident App for residents of properties to receive visibility of their data and personalised actionable insights

[Can additional data and software be purchased before it is due at the end of Year 1 of the product being installed?](#)

Yes, additional data and software can be purchased prior to the end of Year 1 of the product being installed. These advance licences will be allocated to the users Client Account and automatically allocated as individual products data and software renewal dates become due

[Can products be deactivated so they do not incur subsequent data and software costs?](#)

Yes, users will be able to deactivate products. This functionality will be pushed out as an update to the HomeLINK Dashboard

Can data and software purchased for one product be transferred to another product?

No, data and software is non-transferable

What data and software costs are there for Gateways purchased prior to 1st July 2021?

None. The new data and software pricing structure is applicable to products purchased from Aico from 1st July 2021 onwards

When does the Year 1 data and software period built into the product start and how is it activated?

The Year 1 data and software starts from the installation date of the product. Activation is automatic following installation of the product using the SmartLINK App. The data and software renewal date is the end of the month one year after the installation date

What do I need to install SmartLINK Gateways and HomeLINK Environmental Sensors?

A Client Account and the SmartLINK App - the Client Account is used to access the Dashboard and can be used to create other users, the SmartLINK App is used to scan and code the products together and upload to the Dashboard